

# Measuring Productivity & Performance

Chaired by: Rachel Tuffin OBE  
Director of Knowledge and Innovation  
College of Policing



College of  
**Policing**

Leadership  
Standards  
Performance

# APCC and NPCC Summit

## Breakout Session 2: Measuring Productivity and Performance

# Productivity and Mission-led Government

## How productivity improvement can support Safer Streets



Hours saved for reinvestment through high-potential innovations and model process-type tool equivalent of up to 10,431 FTE (Police Productivity Review estimate)



Faster response, faster case progression, shift of officers from backroom to proactive, improving performance



Standardised ways to identify high potential innovation & rapid replication = good ideas spread faster - results in months not years

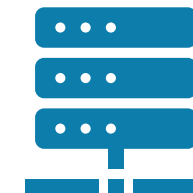
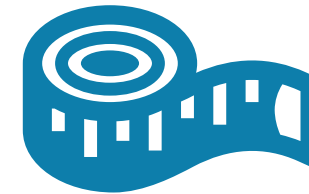


Data driven analysis of inputs & outcomes of different interventions and approaches – informs investment choices

# Centre - police productivity & performance

## Home in College – partnership and support across the system

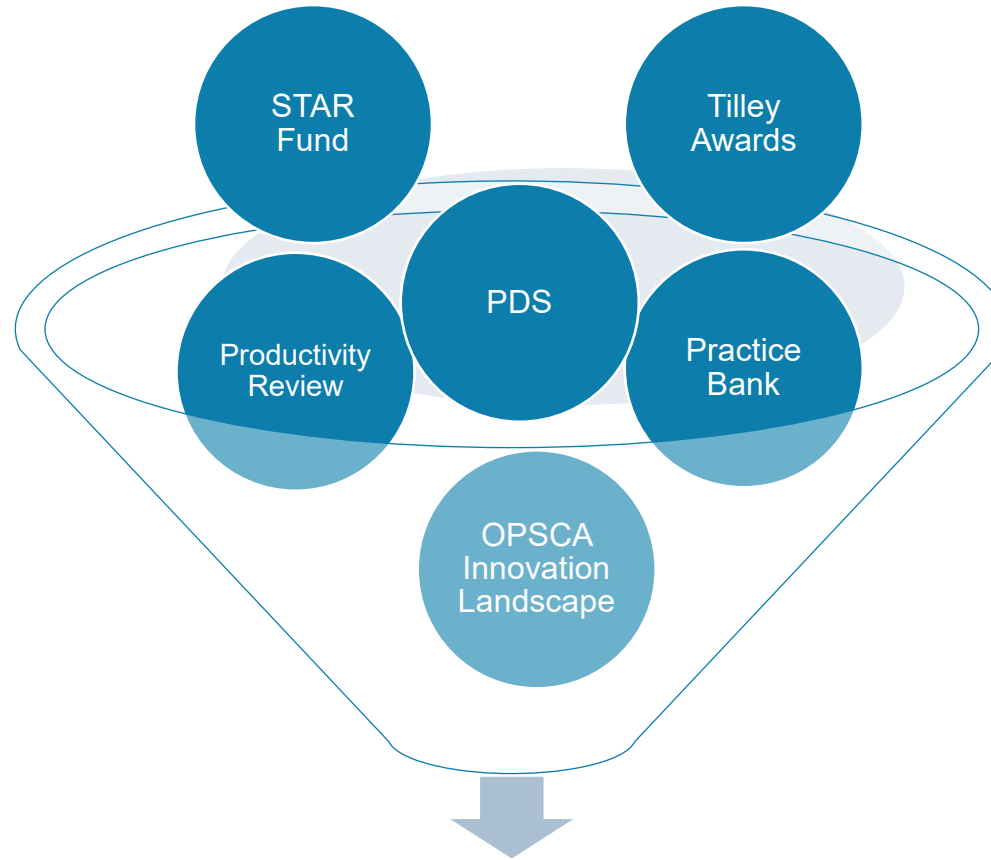
- Identifying high-potential, deployment-ready innovation
- Delivering implementation support for rapid roll-out of change
- Measuring impact and tracking how hours saved are being reinvested
- A 'Model Force' tool to allow forces to identify opportunities
- Championing a Central Data Hub to access key data sets in one place



# Innovations sift

## Criteria:

- Productivity-focused
- Some prior testing
- High volume
- Scalable at pace
- Deployment-ready
- Clear ROI



**What Works Board**

## Process:

- Sift 1 – Aug 24 - Scan for “Quick Wins” , six shortlisted
- Sift 2 of 360, six shortlisted
- Sift 3 – by March 25 – 412 innovations



Innovation pipeline with NPCC SICC & OPCS

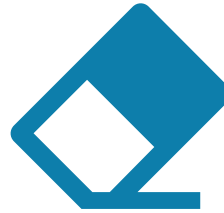


## Delivery of high-potential innovation – examples



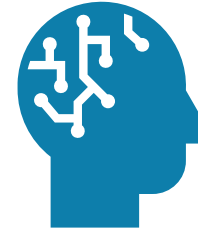
### Enhanced Video Response

- **Replication** in A&S. Mixed support to others. RVR link & learning lessons.
- Interim report & **implementation framework/guide** March full report July.



### Redaction

- Continuous improvement support. **National Redaction Network**, all-force KSE 14<sup>th</sup> Nov. Aim: All forces adopt/with plan to adopt by end-March 25
- Developing plan with HO



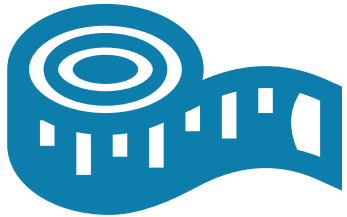
### AI

- Draft **guidance on AI Tools and Systems & Evaluation**. Local College pilot.
- Offer of **Technical Panel** to support testing & scrutiny



# Productivity impact

Developing and standardising measurement of gains and how they are used



Support sector to  
record/report on  
benefits – **‘Benefits  
Playbook’**



Combine benefits  
captured by forces

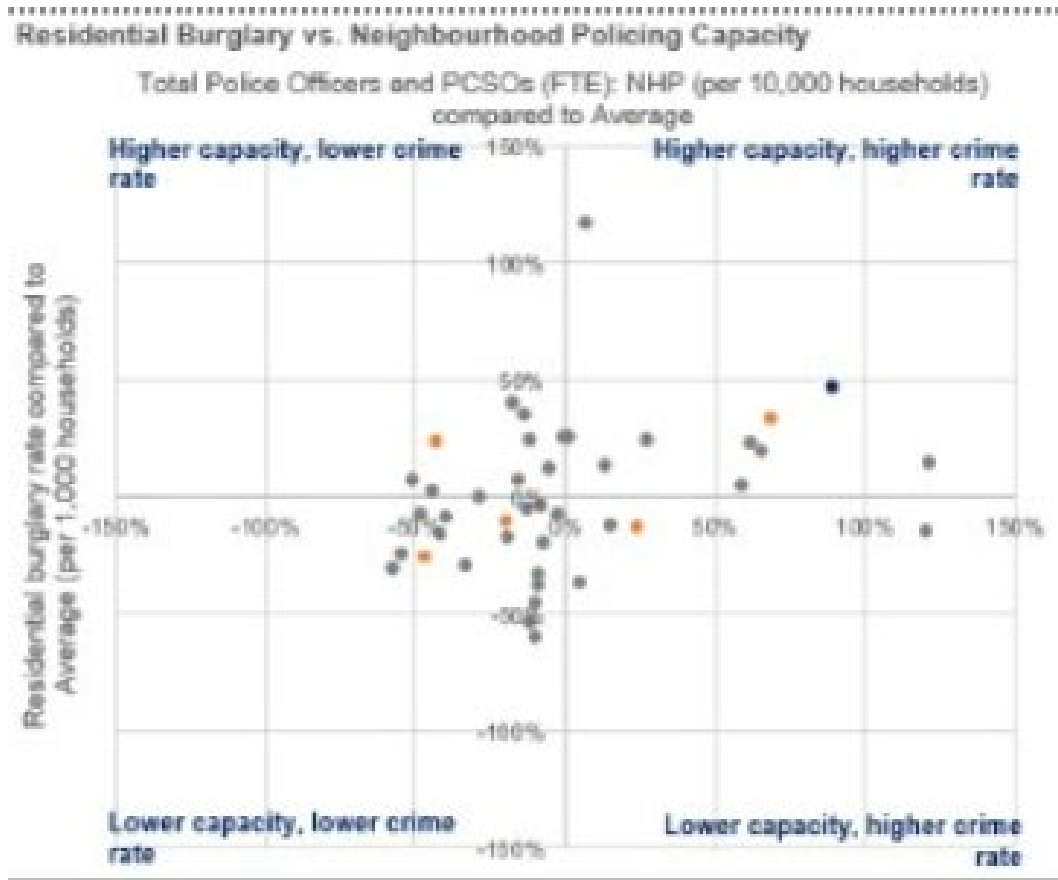


Track benefits being  
reinvested by the  
policing sector



Demonstrate impact  
and make case for  
investment in policing

# Model Process diagnostic tool



- Prototype tool, designed by Policing Productivity Review – combined cost/impact data.
- CfPP review and develop to explore correlations - look for hypotheses to test with forces
- Design & build refined tool on burglary by end-March





## Shared vision for a Central Policing Data Hub



Streamline & prioritise  
national data collection



Aggregate priority data  
in 1 place - accessible  
across sector



Forces have data &  
analytical skills to  
supply and benefit



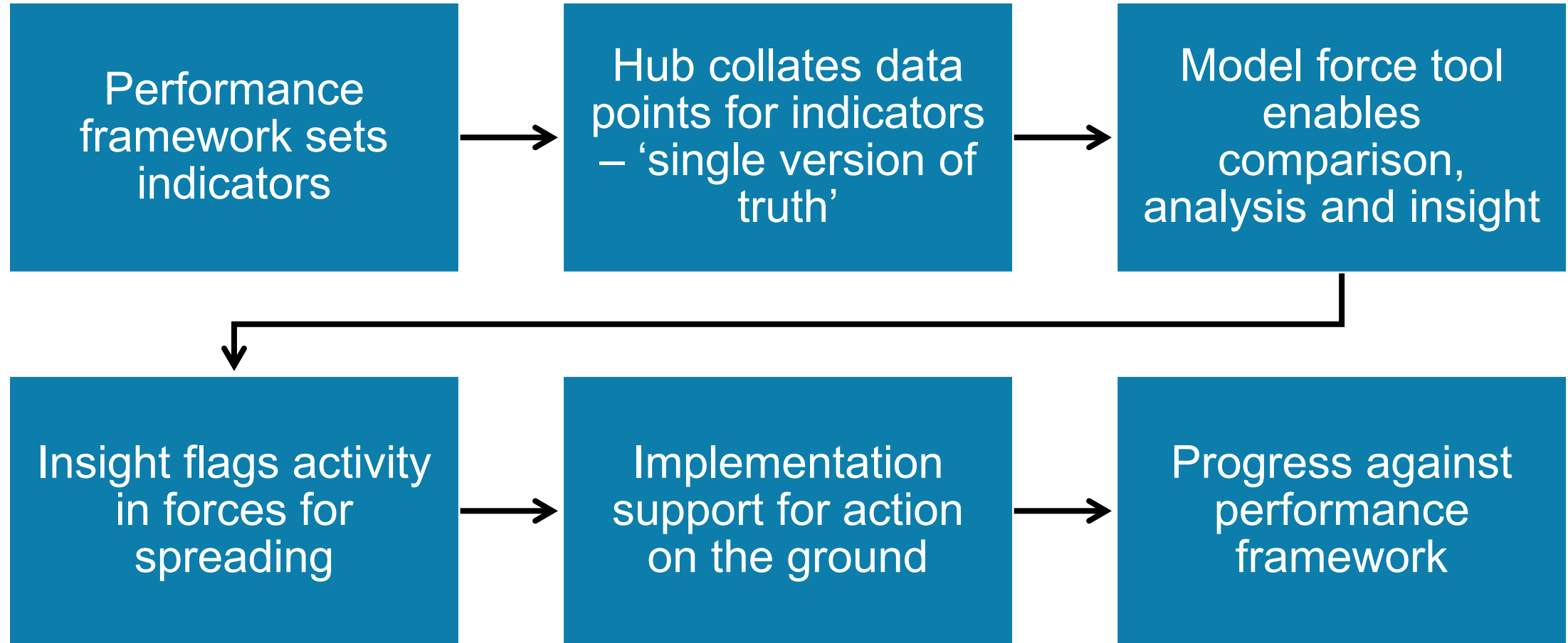
Drive a culture change  
around valuing data as  
a strategic asset



Discovery work underway



## Supporting performance improvement



## Measuring Productivity & Performance Panel

**Katherine Kent**, Assistant Deputy Director, Public Services  
Productivity Review (PSPR) ONS

**Scott Chilton**, CC of Hampshire & Isle of Wight Constabulary &  
NPCC Chair of Performance Management Committee

**Bethan Page Jones**, Head of National Police Capability Unit,  
Home Office

**Alex Lowe**, UK Regional Director, AXON (Breakout Sponsor)

**Sarah Taylor**, PCC for Norfolk & APCC Joint Lead for Workforce